

ADRC FACTS SHEET

An Aging and Disability Resource Connection (ADRC) partnership is a local collaboration of social support and health care organizations working together to improve access to Long-Term Services and Supports (LTSS). The goal of ADRC partnerships is that Californians, regardless of age, disability or income level, will be aware of options available to them so that they can make informed choices about their care.

Long-Term Services and Supports are designed to assist people, who need help with Activities of Daily Living as they age and/or live with disability. Many public and non-profit organizations provide long-term services and supports, each with differing eligibility requirements, applications and service menus. Consumers are often confused about which services are right for them. ADRC partners make it easier for people to find services that fit their preferences and particular needs.

ADRC Benefits to Consumers:

- ✓ Provision of a clearinghouse of accurate information about many LTSS options
- ✓ Less confusion and fewer phone calls to find the right program
- ✓ Assistance with multiple program applications
- ✓ Improved understanding of program eligibility
- ✓ Increased choice of available providers and services
- ✓ Consideration of services that are sensitive to cultural preferences and personal lifestyles
- ✓ Informed support to aid with decisions regarding needed services and supports
- ✓ Immediate and responsive information and referral in urgent situations
- ✓ Coordinated assistance when leaving hospitals or nursing homes
- ✓ Decreased likelihood of emergency situations by planning ahead
- ✓ Opportunity to give feedback on services and providers

ADRC Benefits to local service delivery systems:

- ✓ Coordinated intake for multiple programs and services
- ✓ Shared community service referral and resource databases
- ✓ Expedited referrals in urgent situations
- ✓ Liaison with primary and acute health care systems
- ✓ More effective patient transitions from health care facilities to home
- ✓ Reduced emergency situations and re-admissions
- ✓ Enhanced contract and funding opportunities
- ✓ Expanded staff knowledge and expertise
- ✓ Technical assistance during partnership development